



中外运敦豪

中外运-敦豪 2023 年服务及附加费列表^[1]

DHL-Sinotrans 2023 Services and Surcharges List ^[1]

生效日期: 2023 年 1 月 1 日

Effective Date: January 1st, 2023

可选服务 (Optional Services)		
收费项目 Charge Items	计费方式 How We Charge	收费标准 Additional Charge
快件价值保险 Shipment Insurance	根据快件价值 Per shipment value with minimum	国际件: 固定金额人民币 100 元每票或者投保金额的 1%, 两者取高 国内件: 固定金额人民币 50 元每票或者投保金额的 0.5%, 两者取高 International Shipment: CNY 100 or 1% of insured shipment value if higher Domestic Shipment: CNY 50 or 0.5% of insured shipment value if higher
文件保障 Extended Liability	每票 Per shipment	人民币 32 元 (如发生丢失每票一次性赔付人民币 3,000 元) CNY 32 (one-off fixed compensation of CNY 3,000 in case of loss)
气候中和服务 GOGREEN Climate Neutral	每票 Per shipment	固定金额人民币 1 元每票或者人民币 1 元每公斤, 两者取高 CNY 1 per kilo with minimum of CNY 1 per shipment
货件准备 Shipment Preparation	每票 Per shipment	人民币 30 元 CNY 30
特殊取件和派送 Dedicated Pickup and Delivery	每票 Per shipment	固定金额人民币 300 元每票或者人民币 3.5 元每公斤, 两者取高 (算作燃油 费基数) CNY 300 per shipment or CNY 3.5 per kg, if higher (Attracts Fuel Surcharge)
住宅地址派送 Residential Address	每票 Per shipment	人民币 25 元 (算作燃油费基数) CNY 25 (Attracts Fuel Surcharge)
周六派送 Saturday Delivery	每票 Per shipment	人民币 240 元 (算作燃油费基数) CNY 240 (Attracts Fuel Surcharge)
中立派送 Neutral Delivery	每票 Per shipment	人民币 200 元 CNY 200
截件改派 Shipment Intercept	每票 Per shipment	人民币 80 元 CNY 80
直接签收 Direct Signature	每票 Per shipment	人民币 40 元 CNY 40
更改账单 Change of Billing	每份账单 Per invoice	人民币 240 元 CNY 240
寄件人支付目的地关税、税款服 务费 Duty Tax Paid	根据目的地税费总额 % of fiscal charges	按目的地税费总额的 2%, 最低收费人民币 150 元每票 2% of fiscal charges with a minimum of CNY 150
进口商支付目的地关税、税款服 务费 Duty Tax Importer	根据目的地税费总额 % of fiscal charges	按目的地税费总额的 2%, 最低收费人民币 40 元每票 2% of fiscal charges with a minimum of CNY 40
收件人支付目的地关税、税款服 务费 Duty Tax Receiver	根据目的地税费总额 % of fiscal charges	按目的地税费总额的 2%, 最低收费人民币 40 元每票 2% of fiscal charges with a minimum of CNY 40



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批购包装材料 Bulk Packaging	每批次 Per stack	以实际批购的包材种类和数量收费 Variable by packaging type and quantity
批购塑料花袋 Plastic Flyers	每批次 Per stack	人民币 140 元每 100 个花袋 CNY 140 per stack (100 flyers)

附加费 (Surcharges)		
收费项目 Charge Items	计费方式 How We Charge	收费标准 Additional Charge
燃油附加费 Fuel Surcharge	每票 Per shipment	根据燃油指数收取运费的一定百分比和额外费用; 具体请 参考 here Percentage of transportation and additional charges, as per index; details here
偏远地区附加费 Remote Area Service	每票 Per shipment	每公斤人民币 3.7 元, 最低收费人民币 168 元每票 (算作燃油费基数) CNY 3.7 per kilo with minimum CNY 168 per shipment (Attracts Fuel Surcharge)
超长货件附加费 Oversize Piece	每件 Per piece	国际件: 人民币 350 元, 国内件: 人民币 175 元 (算作燃油费基数) CNY 350 for international shipment, CNY 175 for domestic shipment (Attracts Fuel Surcharge)
超重货件附加费 Overweight Piece	每件 Per piece	国际件: 人民币 670 元, 国内件: 人民币 370 元 (算作燃油费基数) CNY 670 for international shipment, CNY 370 for domestic shipment (Attracts Fuel Surcharge)
无法堆叠托盘附加费 Non-Stackable Pallet	每件 Per piece	国际件: 人民币 1,750 元, 国内件: 人民币 875 元 (算作燃油费基数) CNY 1,750 for international shipment, CNY 875 for domestic shipment (Attracts Fuel Surcharge)
更正地址附加费 Address Correction	每票 Per shipment	国际件: 人民币 80 元, 国内件: 人民币 40 元 CNY 80 for international shipment, CNY 40 for domestic shipment
高风险地区附加费 Elevated Risk	每票 Per shipment	人民币 150 元 (算作燃油费基数) CNY 150 (Attracts Fuel Surcharge)
限运目的地附加费 Restricted Destination	每票 Per shipment	人民币 230 元 CNY 230
锂电池 Section II (PI966, 969) Lithium Batteries Section II (PI966, 969)	每票 Per shipment	人民币 40 元 CNY 40
数据录入附加费 Data Entry	每票 Per shipment	人民币 39 元 CNY 39

海关服务 (Customs Services) ^[2]		
收费项目 Charge Items	计费方式 How We Charge	收费标准 Additional Charge
进口快件监管仓库管理费 Bonded Storage	3 个工作日后每票或 每公斤每天 Per shipment or per kilo per day after 3	超 3 个工作日后, 每公斤每天收取人民币 1.4 元, 每票最低收取人民币 70 元 CNY 70 per shipment or CNY 1.4 per kilo per day after 3 working days free storage, if higher



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	working days	
转关运输 Bonded Transit	每票 Per shipment	人民币 350 元 CNY 350
出口报关费 Export Declaration	每票 Per shipment	人民币 120 元 CNY 120
多条目清关录入 Multiline Entry	进口报关单第六行 起, 每行 Rate per line, after five lines	人民币 40 元 CNY 40
单据移交报关行 Broker Notification	每票 Per shipment	人民币 80 元 CNY 80
货件移交报关行 Release to Broker	每票 Per shipment	人民币 320 元 CNY 320
清关信息事后修正 Post Clearance Modification	每票 Per shipment	人民币 400 元 CNY 400

注【1】: 本文档仅列示了中外运敦豪提供的**标准**可选服务、海关服务和附加费收费条目, 所列项目收费标准如遇调整, 以 DHL 官网 <https://mydhlplus.dhl.com/cn/zh/home.html> 公布为准

注【2】: 海关产生的税费条目未详尽列出

Note [1]: Only **standard** Optional Service / Customs Service / Surcharge items charged in China are listed in this document. Any rate changes on listed items, please visit DHL official website at <https://mydhlplus.dhl.com/cn/en/home.html> for reference.

Note [2]: For the charge items occurred in Customs are not fully listed in Customs Services section.

可选服务

Optional Services

快件价值保险

我们推荐您为高价值或个人货物购买保险, 为可能意外出现的货物丢失或破损提供保障。此外, 您可以基于货物价值购买快件价值保险, 为您的货物提供更安心保障。

Shipment Insurance

We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.

文件保障

如果您需要递送重要文件, 譬如护照、签证或政府机构颁发的证书, 您可以选择文件保障服务。一旦文件发生丢失或破损, 即可提供赔偿。

Extended Liability

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.

气候中和服务

此服务可以为客户计算货件在运输过程中的年度碳排放量, 这些数据将被计算成碳减排量。客户每年将收到由联合国认证的权威环保机构(SGS)颁发的证书。



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DHL 还可为客户提供详细的碳排放估算和碳足迹报告。

GoGreen Climate Neutral

This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the Société Générale de Surveillance (SGS).

DHL can also provide reports for either a high level estimate or a detailed carbon footprint.

货件准备

DHL 快递负责货件的运单制作、内容选择、打印标签和货物包装，随后将货物运送至指定地址。

Shipment Preparation

This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labelling and packaging, then sends the shipments to the designated addresses.

特殊取件和派送

如果您需要寄送或派送非常规货件，我们可以安排专车取件或派送。

Dedicated Pickup and Delivery

If your business needs a dedicated vehicle to collect or deliver unusual shipments or a pickup or delivery outside normal business hours, we can arrange this.

住宅地址派送

寄送到家庭或私人住宅的客户可以激活派送地址为住宅的特殊派送选项。针对此类快件，DHL 会通过邮件或短信主动通知收件人快件进展。收件人可在按需派送网站 [On Demand Delivery](#) 选择适合的派送方式。

Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option via [On Demand Delivery](#).

周六派送

我们可以在全球 70 多个国家或地区的主要城市为您提供周六派送服务。

Saturday Delivery

We offer Saturday delivery services to key cities in more than 70 countries or territories.

中立派送

此项服务为 DHL 在派送包裹类快件前，移除快件上能够显示该快件申报金额的商业发票，从而使收货人不知晓该快件的申报金额。

Neutral Delivery

This service allows for the delivery of non-document shipments, without any value of the product being shared or exposed to the receiver, since the commercial invoice is removed prior to delivery.

截件改派

当 DHL 已取件，且货件处于转运状态下，应发件人的请求，对货件进行如下的特殊操作：在下一个节点暂停货件运输，或更改不同的派送地址，或申请货件退回至始发地。

Shipment Intercept

At Shipper's request, an order change to hold the shipment/piece at the next opportunity, to re-route the shipment/piece to a different delivery address, or to recall the shipment /piece to Shipper at origin, after it has been picked-up and is already in transit.

直接签收

当您寄送机密文件或高价值物品时，您可要求 DHL 获得收件人或指定代表的直接签字。DHL 会确保货件不被转移或派送至其他地址。



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Direct Signature

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

更改账单

当客户要求更改已生成账单上的信息时，DHL 需要重新出具账单，此时将征收该费用。如发生运费付款账号更改，该费用在运费调入的新账号下收取。

Change of Billing

This applies when a customer requests a change of defined billing information on an already issued invoice, and which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new.

寄件人支付目的地进口关税、税款服务费

应客户的要求，由 DHL 安排货件海关清关，且目的地所产生的关税、税费及各种海关杂费由始发国或第三方国家的指定 DHL 账号支付，而不是由收件人承担此费用。DHL 会按所支付税费的一定比例或固定金额向税费支付方收取服务费。

Duty Tax Paid

At the customer's request, DHL clears the shipment at destination and arranges for the applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at origin or third country, rather than the receiver of the shipment being billed at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were paid.

进口商支付目的地关税、税款服务费

应客户的要求，由 DHL 快递安排货件海关清关，且目的地所产生的关税、税费及各种海关杂费由目的地国家的指定 DHL 快递账号支付。DHL 快递会按预先垫付税费的一定比例或固定金额向税费支付方收取服务费。发件人务必提供进口商的地址明细、税务登记号码以及 DHL 付款账号。

Duty Tax Importer

At the customer's request, DHL clears the shipment at destination and arranges for any applicable import duties, taxes and regulatory charges to be invoiced to the importer's specified DHL account at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were advanced. The shipper must provide the importer's address details, tax ID and the account number to be billed.

收件人支付目的地关税、税款服务费

此服务适用于进口非文件类货物。DHL 为没有协议账号的进口商或收件人预先垫付关税、税费及各种海关杂费，随后向客户收取相同代垫金额的费用。由于预先以 DHL 的海关信用做担保，DHL 会按垫付费用的比例收取服务费，但有标准的最低收费。

Duty Tax Receiver

This service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract. An extra charge based on a minimum rate or a percentage of the fiscal charges that were advanced or guaranteed is billed to the duty tax payer.

批购包装和塑料花袋

当客户申请批量订购 DHL 标准包装材料，包括塑料花袋时，此时将征收该费用。

Bulk Packaging and Plastic Flyer Stack

Charges apply for all DHL standard packaging items including plastic flyers provided in bulk or stacks.



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附加费 Surcharges

燃油附加费

此附加费的征收基于每票快件的计费价格和任何与运输相关的附加费。燃油费的计算基于公开的燃油价格指数，该指数也会在 DHL 快递官网 <https://mydhplus.dhl.com/cn/zh/home.html> 上显示。费率每月根据结算月份之前 2 个月的燃油价格确定。

Fuel Surcharge

This variable surcharge is applied to the weight charge of each shipment and any transportation related surcharges. It is derived from publicly available fuel oil indices that are also shown on the DHL Express website at <https://mydhplus.dhl.com/cn/en/home.html>. The charge is calibrated every month to the oil price that was current two months prior to the billing month.

偏远地区附加费

快件发往或递送至偏远或无法提供快递服务的地区则会征收此项附加费。

Remote Area

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve.

超长货件附加费

对于每个单件包裹或托盘货物，单件任意一边的长度超过 120 公分收取的附加费用。

Oversize Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm.

超重货件附加费

对于每个单件包裹或托盘货物，实际重量或体积重量超过 70 公斤的附加费用。

Overweight Piece

A fixed surcharge is applied to every piece, including a pallet that exceeds a scale or volumetric weight of 70kg.

无法堆叠托盘附加费

此附加费适用于由发件人提出要求或因形状、物品或包装导致无法堆叠的每个单件托盘货物。此附加费适用于国际快件及国内快件，但不适用于单件低于30公斤的货件。此费用不适用于单件低于30公斤的货件。

Non-Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to domestic and international shipments and does not apply to pieces below 30kg. This surcharge does not apply to pieces below 30kg.

更正地址附加费

由于运单上所填写的收件人地址信息错误导致快件无法派送时，DHL通过努力找到正确地址并完成派送收取该项附加费。

Address Correction

This fixed surcharge is applied to any shipment that has an incorrect delivery address at the time of pickup and the delivery cannot be fulfilled after making efforts at the destination to determine the correct address.

高风险地区附加费

使用DHL发送或接收来自深受战争、内乱、恐怖主义困扰的高风险国家所征收的附加费。

Elevated Risk

Additional surcharges may apply when shipping from or to a destination country, DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism.

限运目的地附加费



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使用DHL发送或接收来自联合国安理会确定的贸易限运国家所征收的附加费。

Restricted Destination

Additional surcharges may apply when shipping from or to a destination country that is subject to trade restrictions imposed by the UN Security Council.

锂电池附加费

在符合IATA包装条例966, 967, 969和970, Section II的前提下, DHL操作和运输锂离子电池或锂金属电池所征收的附加费。

Lithium Batteries

A surcharge may apply per shipment when the handling and transportation of shipments involves Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions 966, 967, 969 and 970, Section II.

数据录入附加费

使用非电子、纸质手写运单收取的附加费用。电子运单不适用此费用。

Data Entry

This fixed surcharge is applied to any shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

紧急情形附加费

一项临时性附加费, 用于补偿因DHL应对无法控制的紧急情况而导致的运营成本增加。紧急情形附加费费率的调整反映了不断变化的市场环境和航空运力。

Emergency Situation

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. Change in market dynamics and air capacity availability is reflected through regular price adjustments.

旺季附加费

一项临时性附加费, 用于补偿DHL在旺季期间因必要的航空网络调整而导致的部分运营成本增加。

Peak Season

A temporary surcharge, which allows us to cover part of the operating cost increases resulting from necessary network adjustments during Peak Season.

海关服务

Customs Services

进口快件监管仓库管理费

由于单证信息有误或缺失导致货物滞留海关则可能会产生仓储费用。自货物最晚进入 DHL 监管仓库或单据移交报关行的三个工作日后即开始计费。此费用适用于目的地关税、税款的支付方。

Bonded Storage

Storage charges apply when the shipment cannot be released by Customs due to inaccurate or missing paperwork. Charges take effect three working days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

转关运输

当客户要求 DHL 快递将原产地为他国或地区的保税商品运送至非常规 DHL 目的地口岸时, 需要安排转关运输。转关运输通常是在同一国家或地区境内或同一关区内操作, 是进口商或指定报关行在最终清关之前的一项必要操作环节。转关运输服务可以适用于出口和进口快件。

Bonded Transit

Usually operated within a country or customs union when DHL is requested to move non-document foreign-origin



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goods under bond to a location other than the regular DHL gateway at destination, prior to final clearance by the importer or his designed broker. Bonded Transit may apply to both export and import shipments.

出口报关费

当客户要求 DHL 快递将原产地为他国或地区的保税商品运送至非常规 DHL 目的地口岸时，需要安排转关运输。转关运输通常是在同一国家或地区境内或同一关区内操作，是进口商或指定报关行在最终清关之前的一项必要操作环节。

Export Declaration

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Depending on origin country, shippers that submit a declaration online may avoid the local charge.

多条目清关录入

当进口报关单中品项条目超过 5 行时，额外增加的行数需征收录入费用。例如，一票货件含有多种物品或多张发票。所有物品必须按照各自的海关关税编码进行分类。

Multiline Entry

A service charge will be assessed for multiline item entries with more than five lines. An example would be – one shipment with multiple products or multiple invoices. All products require identification and must be classified under separate harmonized tariff numbers.

单据移交报关行

应进口商的要求，清关单据移交给第三方独立报关行操作海关清关。清关完成后继续由 DHL 负责派送。清关单据移交后，DHL 不再负责向海关提交清关单据或货物放行的时效性。

Broker Notification

At the importer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

货件移交报关行

应进口商的要求，DHL 将货件及清关单据移交给客户指定的报关行。报关行负责货件派送。

Release to Broker

At the importer's request, the release of a DHL Express shipment to the customers designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customer's nominated broker for clearance and last mile delivery.

清关信息事后修正

清关信息事后修正(PCM)服务是一项基于客户要求的可选服务，适用于进口清关单据递交海关后，客户提出对单据上任何信息进行调整、修改的情形。

Post Clearance Modification

the Post Clearance Modification (PCM) is an optional service that applies in case of subsequent adjustment/modification of an existing customs declaration along with the application to refund assessed duties upon Customer's request.

客户服务热线: 95380
Customer Service hotline: 95380